



REFUGEE, ASYLUM SEEKER AND VULNERABLE MIGRANT SUPPORT SERVICES

Berkshire



Refusing to ignore people in crisis

The British Red Cross helps refugees, asylum seekers and vulnerable migrants become familiar with their local area and access essential services. We provide a free, impartial and confidential service including practical help, advice, information and emotional support.

How we can help you

We provide information, advice, advocacy and practical help for people who are affected by asylum and immigration issues.

In an emergency we can help you with:*

- > food parcels
- > toiletries
- > essential clothing
- > sleeping bags
- > small cash hardship payments
- > travel costs to essential legal, Home Office and health appointments

*Please note we depend on donations for some of the material items listed, which means we cannot always guarantee availability

We can help you to access:

- > asylum support
- > legal advice
- > social care services
- > welfare benefits advice
- > family reunion travel assistance
- > health services
- > housing and homelessness advice
- > education and employment services

We can also:

- > signpost and refer you to other specialist help organisations
- > provide you with information about local, cultural, faith and community groups
- > refer you to other Red Cross services, including our International Family Tracing service if you have lost contact with a relative
- > help you to access volunteering opportunities within the Red Cross and your local community

How can I contact the service?

Refugee, Asylum Seeker and Vulnerable Migrant Helpline: **0300 333 5393**
(Berkshire, Buckinghamshire and Oxfordshire)

Email: trefugeesupport@redcross.org.uk



All the charitable work carried out by the Red Cross and Red Crescent Movement is based on seven fundamental principles that underpin our core values. These are: humanity, impartiality, neutrality, independence, voluntary service, unity and universality.

REFUSING TO IGNORE PEOPLE IN CRISIS

British Red Cross

John Nike House
90 Eastern Avenue
Reading
RG1 5SF

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