

Ofgem accredited price comparison sites

Make sure to select the option on the website offering you visibility of all available tariffs, not just the ones the sites can switch you to.

Energy Helpline

www.energyhelpline.com
0800 990 3503

Energy Linx

www.energylinx.co.uk
0800 849 7077

Money Supermarket

www.moneysupermarket.com

My Utility Genius

www.myutilitygenius.co.uk
0203 468 0461

Quotezone

www.quotezone.co.uk

Runpath

www.runpathdigital.com/gas-electricity

Simply Switch

www.simplyswitch.com
0800 011 1395

Switch Gas and Electric

www.switchgasandelectric.com
03333 700 600

The Energy Shop

www.theenergyshop.com

Unravel It

www.unravelit.com

uSwitch

www.uswitch.com
0800 6888 557

Contacts

For advice about energy bills

Citizens Advice

Citizens Advice has a comparison site, that shows all the available tariffs, but does not provide a switching service.

energycompare.citizensadvice.org.uk/

Or you can phone them and they will carry out a comparison over the phone.

03454 04 05 06

You can also find out more on the Citizens Advice website:

citizensadvice.org.uk/consumer/energy/energy-supply/

If you need further help, please contact Citizens Advice Reading and request an energy appointment.



Citizens Advice Reading
Minster Street

RG1 2JB

0118 952 3022

www.rcab.org.uk/energy

A guide to energy shopping

How to get a better deal on your energy bills



Reading

So you want to get a better deal on your energy bills?

Take stock

Take a close look at how much energy you're using at the moment and what you're paying. This will help you compare like-for-like information when you're considering other deals.

You'll need to have to hand:

- your postcode
- your annual consumption figures
- your method of payment (e.g. Direct Debit)
- your tariff information (e.g. the name of your tariff, standing charge and unit rate)
- any information on exit fees, if applicable.

You can find this information on your latest energy bill, your annual summary or any price increase notices you may have received. Or you can ask your supplier.

Shop around

Being a successful energy shopper is about knowing what's out there. It's up to you to

decide whether you want to:

- stay on your current energy deal
- make sure you're on the lowest deal including separate tariffs for gas and electricity from your energy supplier
- switch to a new energy supplier altogether.

To find out what's on offer:

- call or go online to see if your current supplier can give you a better offer
- call or check other energy suppliers' websites for their latest deals including separate tariffs for gas and electricity
- visit an Ofgem-accredited energy price comparison site to see the deals available to you (you can find a list of sites in this leaflet).

Take control

To get your new tariff:

- contact the supplier you've chosen and tell them you'd like to switch. Or use an Ofgem-accredited price comparison site and they'll do the rest
- remember to pay any money you owe to your existing supplier to avoid delays.

Can I switch if

I'm on a pre-payment meter?

Yes

I'm a tenant?

If you are the bill payer, yes. Your landlord may ask you to switch back to their preferred supplier at the end of your tenancy.

I'm in debt?

Credit meter

You will need to clear any debt before switching supplier. Talk to your supplier or ask for help from Citizens Advice Reading.

Pre-payment meter

Yes, if the debt is less than £500 per fuel. The debt will go with you to your new supplier.

I have solar panels?

Yes. You can choose your energy supplier regardless of who you sell to. You can also switch who you sell to.